

Accessibility Statement for Unlocking Potential website

<https://www.unlocking-potential.co.uk/>

This website is run by Unlocking Potential. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software

We have identified the following part of this website as not fully accessible:

- Text overlay with multicolored background at bottom of homepage.
- Some Alt Text attributes missing from Images

We are working to have this updated to an accessible standard by March 2020.

What to do if you cannot access parts of this website:

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

Email hello@unlocking-potential.co.uk

Call - During the current situation (Covid-19), our team are home based so please contact us by email and we will call you back.

We'll consider your request and get back to you in 5 days.

Reporting accessibility problems with this website:

If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

Email hello@unlocking-potential.co.uk

Call - During the current situation (Covid-19), our team are home based so please contact us by email and we will call you back.

We'll consider your request and get back to you in 5 days.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service](#) (EASS).

We have access to lots of different specialists as part of The Cornwall College Group, such as:

- Learning Support Practitioners
- Dyslexia Specialists
- Autism Champions
- Hearing impaired trained staff
- Visually impaired trained staff

Find out how to contact us:

Email hello@unlocking-potential.co.uk

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Technical information about this website's accessibility

Unlocking Potential is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 Web Content Accessibility Guidelines version 2.1 AA standard and will build in accessibility improvements as part of the ongoing planning and future development of the website.

Content that's not within the scope of the accessibility regulations

- PDFs and other documents
- Older PDFs and Word documents may be structured so that they are partially illogical to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2.

Any new PDFs or Word documents we publish will meet accessibility standards.

How we tested this website

This website was last tested on 10/10/2020. The test was carried out by Everest Media using their team and the following tools

<https://wave.webaim.org/extension/>

<https://colourcontrast.cc/>

We tested the different types of pages, including the home page, blog page, event, and contact.

We tested:

<https://www.unlocking-potential.co.uk/>

<https://www.unlocking-potential.co.uk/how-we-help>

<https://www.unlocking-potential.co.uk/who-we-are>

<https://www.unlocking-potential.co.uk/up-jobs>

<https://www.unlocking-potential.co.uk/events>

<https://www.unlocking-potential.co.uk/blog>

<https://www.unlocking-potential.co.uk/breakthrough-a-stable-start>

<https://www.unlocking-potential.co.uk/contact-us>

<https://www.unlocking-potential.co.uk/success-stories>

This statement was prepared on 02/11/2020 and last updated on
03/11/2020